

Linked Travel Arrangement

Standard information form where the trader facilitating an online linked travel arrangement within the meaning of point (b) of point 5 of Article 3 (§ 2 Abs. 5 Z 1 lit. b PRG) is a trader other than a carrier selling a return ticket

If you book additional travel services for your trip or holiday via this link/these links, you will NOT benefit from rights applying to packages under Directive (EU) 2015/2302.

Therefore, our company Kreta Reisen – kreta.com GmbH & Co Kg will not be responsible for the proper performance of those additional travel services. In case of problems please contact the relevant service provider.

However, if you book additional travel services via this link/these links not later than 24 hours after receiving the confirmation of the booking from our company Kreta Reisen – kreta.com GmbH & Co Kg, those travel services will become part of a linked travel arrangement. In that case Kreta Reisen – kreta.com GmbH & Co Kg has, as required by EU law, protection in place to refund your payments to Kreta Reisen – kreta.com GmbH & Co Kg for services not performed because of Kreta Reisen – kreta.com GmbH & Co Kg 's insolvency. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

More information on insolvency protection (<http://data.europa.eu/eli/dir/2015/2302/oj>)

Following the hyperlink the traveller will receive the following information:

Kreta Reisen – kreta.com GmbH & Co Kg has taken out insolvency protection with Tourvers (the entity in charge of the insolvency protection, e.g. a guarantee fund or an insurance company).

Travellers may contact this entity or, where applicable, the competent authority (contact details, including name, geographical address, email and telephone number) if the services are denied because of Kreta Reisen – kreta.com GmbH & Co Kg 's insolvency.

Note: This insolvency protection does not cover contracts with parties other than Kreta Reisen – kreta.com GmbH & Co Kg, which can be performed despite Kreta Reisen – kreta.com GmbH & Co Kg 's insolvency.

Directive (EU) 2015/2302 as transposed into the national law (www.umsetzung-richtlinie-eu2015-2302.de)